

Doggy FarmStay FOQs

Why Us???

Here at Doggy Farmstay we are a family that runs business caring for pooches. Established in 2004, we have our own fur babies and we treat all our guests as we would our own, with the love and attention they would receive at home. Whether they are here as a farmstay guests or as a “pampered pooch” inside sofa surfing guest. Love and tummy tickles are not an additional extra it comes as a natural part of your pet’s time here at doggy farm stay.

As we live on site, it is our home and we do live here. There is always someone here, to keep a constant eye and ear on your pooch. In addition we are convenient 40 mins from the city of Sydney up the M2, or 50 mins from Manly and the northern beaches.

We have vets on call 24/7 should the need arise, as well as groomers that are very good at restoring your dog with the “perfect coiffure” after their time on the farm!

We look after our guests 24/7 however the office hours are open 6 days per week and closed on public holidays. However being a small family boutique business we are flexible so please just let us know if we can accommodate you outside of these times should it be necessary and we will do our best to make it happen.

And yes you can follow your dog’s activities on our doggy farmstay Facebook page as well as texting us should you want personal updates. We are blessed to have clients with humans who really love them and like to keep in touch with what they are up to. We are happy to send you photos via text or email should you prefer a more personalised update.

During the summer months on those very hot days the dogs often have a splash and a swim supervised in our pool to cool off and the dense coated dogs are monitored to ensure they don’t overheat whilst out playing. We also have a fan in their sleeping area and a heater for the winter months.

Here at DFS we think that the large fully fenced 5-acre property is a haven for dogs. We liken it to being at the doggy park all day..... It is a relaxing peaceful

environment with plenty of large shady trees for resting under in between playing and chasing.

Checking in your Dog

All dogs must be vaccinated. Not only as protection for themselves but also as protection for our other guests and residents. You will need to provide a current up to date vaccination certificate (fax/email copy is fine) at the time of drop off. Your dog must have a current Canine 5 or C5 including the new intranasal Canine cough vaccine. However this is not a guarantee against contracting Kennel Cough. Unfortunately with a number of dogs in close proximity these things can be passed on, however it is a very curable virus.

Also all dogs must be fitted with a new tick collar, any of the top brands are fine. We also carry stock of these @ \$20ea. Also they must be treated with Advantix, Frontline or similar for flea prevention.

And they must be flea free. This also is out of consideration for our other guests and residents.

Any current medication that they are on including clear instructions for how it is to be administered and of course sufficient for the duration of their stay. We do not charge for administering any medication, but if your dog is a known trickster with their medication then we strongly recommend you supply whatever it is that you usually hide it in or on.

You are more than welcome to supply your pets own bedding but due to the nature of DFS we cannot guarantee that it will be returned in the same condition or at all in some cases. We do request that you do not supply bean bags or pillows as it is just too tempting!

We do not require a booking deposit but do ask that should your booking requirements change that you let us know as soon as possible. As we are only a small operation and not minding 100's of dogs, numbers are kept very small.

Please let us know of any funny traits that your dog may have, including storms, cats, rain, fence jumping, food aggression, fear biting, barking, stick

/ball obsession and so on. We fully understand that they like us all have their own idiosyncrasies and by being fully informed we can work with them.

Please supply your dog's regular dry food (no bowls) and anything special they like and we will add fresh meat and lamb, pork or turkey bones. Should you not want your dog to have any extras please let us know, and also should your dog have any food aggression issues with regards to "bone time".

Our booking form is on our web site and you will need to fill it in and give it to us at the time of checking in.

CHECK LIST FOR CHECKING IN

- Your dog!
- Bedding if you so choose
- Dry food and any special extras
- Our form of the web site
- Medication if applicable
- Tick collar and flea treatment if the stay is longer than 1 month and worming tablets if it is longer than 3 months.
- Vaccination certificate

Payment is due upon check out. Cash only

Grooming

Whilst in our care your dog is going to get grubby. That is all part of the fun of doggy farmstay.

Should you wish your dog to be groomed before you pick them up then please let us know and we will arrange it? We charge whatever the groomer's fees are (which are reasonable) plus a 10% fee.

Pampered Pooch's

Although we consider all our guests to be pampered there is also inside dog accommodation. We understand that no matter how big your toy Poodle, Schnauzer, Cavoodle, Spoodle, Moodle, Jugs, Pugs etc are, they are too small for a farm and play time with the big dogs. They are also much more suited to our sofa than hanging out with the pack. You supply their bedding, although

they often end up on our beds, and they live in the house with us. They are of course allowed out for play time and general sniffing time but are not out roaming the property with all the big dogs. We also have 3 little dogs of our own whom live inside so they will never be lonely.

As they spend a lot of time on our lounge and beds we ask that they are clean and tidy when they arrive.

We also offer a “lounge service menu” at no extra charge..... including special extras from human dinners and should they require any special preparations for their meals. Including, soaking of food, or grilling for example.

Other animals welcome at DFS

Rabbits, Rats, Mice, Guinea Pigs, Snakes (non poisonous), Hermit crabs, and Siamese fighting fish are also catered for here; please supply all their cages/tanks, food, dishes and toys. We charge per cage/tanks - \$25- Please feel free to surprise us with any animals not listed above

Canine weight loss retreat/doggy boot camp

Here at DFS we are happy to say that over the years we have been instrumental in helping a number of dogs trim down. They like us need to be kept at a healthy weight so as to avoid the likes of Diabetes, Arthritis, Heart conditions and so on. Please chat to us if you would like to enlist your dog in such a programme.

Puppy socialising

Puppies, they are too cute. But like human children they often need to learn to respect their elders and learn their place in the world. We can help with that. Here they have the opportunity to learn respect and how to play nicely and when enough is enough. Older dogs are the greatest teachers for puppies as puppies will watch and learn emulating the behaviour of the seniors in the pack. Often a stay of an only a couple of weeks is enough for them to return home a calmer and more polite young pup.

OPENING HOURS

We are open Monday to Saturday by appointment 630-11am. Due to the fact that the dogs run free over the property we need to know your coming so that they can be securely put away, hence our limited opening hours. If you could please confirm via text when we are to expect you that would be greatly appreciated 0412 002 424. We are flexible so please let us know if you really need alternative times. We are closed on public holidays and Sundays

We do also offer some limited pick up services although not at peak times and not to all areas. Please chat to us about this. We also have the names and numbers of a few pet taxi services should you not be able to come up your selves.

FAQ

How do i book??

Just text us your details and your dogs details and the dates **after we have spoken.** This will confirm your booking. Please contact us the day before to confirm we are still expecting you.

Can I bring bedding, toys, treats?

Yes but there is no guarantee they will survive....

Where do they sleep at night??

In their own inside sleeping area which is heated in winter and has a fan in summer.

Do we have snakes and ticks??

In short we don't have a tick problem but better safe than sorry so all dogs must have a tick collar

We do not have snakes. As we don't have a dam and our land is kept very well groomed and manicured we are not an attractive proposition for snakes, not to mention the dogs running around.

Do you take vicious dogs?

NO! We only accept dogs that get on well at the doggy park. Of course dogs are like people with some dogs that don't get along. But our rule is if your dog does or has ever used his or her teeth then they are not suitable for DFS.

What if dogs just don't get along?

We have found that over the years when you don't have the dogs own humans (otherwise known as owners) around the dogs don't have the same need to protect. The same of course applies to the fact they are not in their own home/backyard. Therefore their behaviour is very different and mostly relaxed, it's like being at the dog park all day. As there is also lots of space there is no need for dogs to feel confined and they simply are so busy running, chewing sticks, chasing birds, finding balls and so on that they are too tired to even think about not getting on. They are contented and therefore at peace. In the event that there is a problem we do have a few acre paddocks where time out can be had.

My dog is not socialised and does not get on with other dogs, can he still stay??

No, sorry. But we are more than happy to recommend other traditional cage kennels that come recommended.

Do you take all breeds of dogs???

We do on the condition that they are social at the doggy park. Some breeds may need to be screened first. However, no matter how brave your toy poodle maybe, we will not accommodate them in with the big dogs. That is where the Pampered Pooch service comes in. We also don't recommend that Beagles, Jack Russel and Fox terriers come to DFS due to the free range set up of our establishment.

Do you take un-desexed dogs?

We do but only one at a time, therefore advance booking is essential, and we do not take female dogs whilst they are in season for obvious reason.

Do all the dogs sleep together?

Yes, it's a canine slumber party. Farmstay and Pampered pooches are separate. And many years later we have learnt that they love to all are in together in each other's beds!

What happens if my dog gets sick??

We will treat your dog as we would our own, and veterinary attention will be sought as required. Please note that any fees incurred are the responsibility of the owner. Should you not want to be contacted whilst away please let us know?

My dog is old is he/she suitable for DFS???

We understand that old dogs still like to do what young dogs do, just not as often or as wildly. We will take care to make sure your senior pet gets as much time away from the frantic antics of the younger ones as needed. We also understand that the seniors often come with extra medicine and needs.

I am not sure if my dog is suited to DFS??

Bring him or her in for a meet and greet.

Can we come and see the set up??

Sure, Monday to Saturday before 11 am by appt. And please bring your pooch.

So we hope to see you and your fur baby up at Doggyfarmstay. Please don't hesitate to contact us should you have any questions.

Please remember. Social and friendly dogs only, as we are a free range, cage/kennel free establishment. Also, no Houdini's allowed. Our property is fully fenced but if your dog is a known escape artist he or she is not suitable for DFS.